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Date	Main	Technical Tips	Customer Service	Claudette's Color Corner	Management	Tidbits
Jan. 93	Plant Fountain of Youth	Tech Pro-file	Saying "No" Tactfully			Cleaning plants
Feb. 93	Happy Feet	Danger of Broken Limbs	Who's to Blame?			The "Perfect" Job
Mar-93	Fertilizing Tropicals	Container Gardens	Interview with Tech		Tech's as Salespeople	Health
Apr. 93	Acclimatization	Leaf Tipping	Plant Appreciation 101			
May. 93	Spotlighting Chams	Great Duster Debate			A Matter of P.R.I.D.E.	Ten Items to Have
J/J. 93	Witling Woes	Leaning Towers			Why Inventory?	Bug Bites
Aug. 93	Lifestyles Piercing/Sucking	Integrated Pest Management			Measuring Up	
Sept. 93	Spotlight Ravenea rivularis	Horticultural Oils	Friendly Clients			
Oct. 93	Safeguard Environment	Pesticide Labeling	Coping with the Holidays		CheckMarksForBosses	Choosing Pesticides
Nov/Dec. 93	Dracaena fragrans canes	Avoiding Cane Problems		Holiday Plants	Teamwork Challenge	Energy Tips for Techs
Jan. 94	Infectious Plant Pathogens	Tool Time	Are Customers Always Right?			Phomopsis Dieback
Feb. 94	NoninfectiousDiseaseAgent	Watering: The Variables				
March. 94	How Subirrigation Works	Troubleshooting Subirrigation	First Impressions		AttitudesEmployersLike	Plant Defenses
April. 94	Using Pesticidal Soaps	Spraying Pesticides Safely	Disney's IPM		Time to Replace?	Leaf/Mealy&SpringClean
May. 94	Anatomy of a Rot	Root Maintenance	The Critics			Pesticide Tidbits
J/J. 94	Spotlighting Spaths	Out, Damn Gnat!!!	Residential Interiorscaping			Sun Smarts
Aug. 94	Searching for Clues	CleanLeavesforHealthyPlants			Biological Program	ProtectYrslf/WorkSmart
Sept. 94	A Scaly Problem	Chlorosis Confusion				Pesticides&Beneficials
Oct. 94	Spotlight Ficus benjamina	Ethylene and Flowers	Sell, Sell, Sell (for the Holidays)		Develop IPM Plan	Noble Warriors
Nov/Dec. 94	Caring for Orchids	The Sticky Trap Solution				Odds and Ends
Jan. 95	Know Your Growing Media	Judging Moisture in Media			A Time to Share	Neem
Feb. 95	Phoenix roebelenii	Pyrethrum-based Pesticides			10 Tips for the New Year	PesticideSkinFacts
March. 95	Acclimating New Plants	Mission (IM)Possible?				Plant Adaptations
April. 95	Spotlight Alexander Palm	Controlling Powdery Mildew				Favorite Tools
May. 95	Win the War on Mites	Witling-Causes and Cures			Long-term Control	Soil Probe Pointers
J/J. 95	Evaluating Water Needs	Tools That Solve Problems			Are You A Team Player	Beneficial Mites
Aug. 95	Spotlighting Arealias	Inspect New Arrivals	Turn Complaints into Sales			Lava/Peat
Sept. 95	Maintain Hanging Baskets	Hot Pepper Remedy		Easy Care Bromeliads		Subirrigation Revisited
Oct. 95	Molds, Mildews, Blights	ExtendLifeOf FloweringPlants		Two Favorites		Handling Fragile Plants
Nov/Dec. 95	Chemicals-Friend & Foe	Unlock Your Plant's Potential				The Finishing Touch
Jan. 96	Spotlighting Fishtail	Safe Work Habits			6 Secrets to Plant Health	Avoid Contamination
Feb. 96	Thwarting Thrips	Keeping Roots Happy	How's Your Professional Image?		3 More Secrets to Plant Health	Winter Damage
Mar.96	Making Plants Last Longer	Regular Grooming and Cleaning			Coping with a Crisis	Fluoride Injury
Apr.96	Working with Aging Media	Light: A Balancing Act		Container Maint.		Maint.Tips for Aging Media
May-96	New Generation Pesticides	Make Cap Mat Work for you	Working with Beneficials	Blooming Ideas For Col	Listen Up	Why Plants Die
J/J. 96	Spotlighting Palms	Vacation Maintenance	Handling Maintenance Emergencies		Plants Reduce Stress	Drying Down a Wet Cane
Aug. 96	Spotlighting Aspidistra	Propagation, Cuttings for clients	Custs' Needs Chg Ov'r Yrs	Color/text/line/form		Grower tips/Aspidistra
Sept. 96	Managing New Acct	Water, tap, chlorinated, gen info	Season Shifts Affect Plants/People		Fresh look at acct. ne	Comm. w/New Clients
Oct. 96	Soil Basics	Moisture Meters, 3 reasons/use	10 Loyalty Winning Acts of Kindness	Topiaries in Color Pots.		Driving Safety
Nov/Dec. 96	Seasonal Color Display	Toxic Tropicals	Inspiring Customer Service	Holiday displays with plants		Ext Plants used indoors
Jan. 97	Installation Team Ally	Fungus Gnats	Shining/Cleaning Plants	Simple Color Pots		Ladder Safety Do/Donts
Feb. 97	Hot, Super & Q.A. forms	Function of Flowers	Val Day, Ways to Say U Love Cust.	Bulbs, Winter Color Pots		Lateness, Break Habit
Mar. 97	Potocarpus	Hydratoin, Modern Moisture	New Attitude, Can Do, Cust is Right	Scented Color Pots		Cat & Dog Teaching
Apr. 97	Why is My Plant Dying	Watering, O.D.	First Impressions of tech at accts	Distinctive Pottery		Mighty Mites
May. 97	Vacation Planning/Techs	Water needs in low light	Be Kind to those behind while vaca.	Perfect Plants for Perfect Pots		Procrastination
J/J. 97	What's Wrong w/Picture	Controlling Spider Mites	Pos. Affirmations for techs	Summer Color Broms,Cactus		Hydration for techs
Aug. 97	Plantscaping w/Plants	Handy-Dandy Lists	What do Customers Want	Fertilizers: when, how,		Proportions, grooming
Sept.97	Ergonomics, Working Smart	Pesky Thrips	Burnout, How to Overcome	Fabulous Fun Foliage		Spanish Moss, Soil Cookies
Oct. 97	Function of Leaves	Care Cards	Responding to Complaints		Personal Touch	Strains & Sprains
Nov/Dec. 97	Plants from Africa	Fungus Among Us	Improving Face to Face Comm. Skills	Colors of Winter	Slippery Driving Tips	Care Amaryllis Points Heathers
Jan. 98	Plants from Hawaii	Electrostatic Sprayers	Face to Face Comm. Skills, part 2		Goal Setting/Planning	Tough Plants, part 1
Feb. 98	Subirrigation	Clivia Care	How to respond to clients questions			Tough Plants, part 2
Mar. 98	Spotlighting Dracaenas	Minuscule Mites	Polite conversation topics	Plantscaping "WOW" Factor		Tough Plants, part 3
Apr. 98	Time is Money & Energy	Color Contrast & Harmony	Go Outside Your Box		Capitalizing on Complaints	Tough Plants, part 4
May. 98	Spots, Stripes, Streaks, Sectors	OHI Oh! Oedema	Power of Pleasing People	Cont. w/fresh eye-final to	Ideas for getting ideas	Back Safety tips
J/J. 98	Fountain of Youth for Plants	Inc. Watering Efficiency	Sweet Nothings		Persistent Patience & Unde	Tough Plants, part 5
Aug. 98	Learning the Lingo of Botanical	Cultivating Orchids	Time Wasters		Team: -work,leadership,m	Plants in Rainforest
Sept. 98	Spotlighting Rhapis	Yellow Leaves	Characteristics of Good Listeners		Customer Retention	Driving Safety Tips
Oct. 98	Environmental Issues	Mite Pests Interiorscape Settings	Pushing Buttons		Every employee is a sales	Plan ahead
Nov/Dec. 98	Creating a Healthy Environment	Anthuriums for Foliage Color	Figure It Out		Quotes, Definition of Success	Points, Fresh Air, NASA study
Jan. 99	Mall Mania	Tidy Technician	A Room Full of People		January Blues	Bromeliads
Feb. 99	Plants, People & Pests	Water Wizard	Sugar & Spice		Valentine Day Greeting	Pesticide Safety Tips
Mar. 99	Residential Interiorscaping	Things That Go Bloom	How Good Are You		Management: Client and Sel	Maintaining Planter Beds
Apr. 99	What is Plant Nutrition	More on Plant Nutrition	Those Pesky Customers	Primrose Perk-Up		
May. 99	Suffering a Loss, the plant dies	Change for the Better	Taking Responsibility			Sooty Mold, honeydew
J/J. 99	Spotlighting Aglaonema	Clean It Up	Worst Customer Service Letter			Dehydration
Aug. 99	It Could Happen to You	Time Saving Techniques	Stress Can Lead to Burnout		Professionally Speaking	Leaf Problems
Sept. 99	Making Course Corrections	Pest Management	Good, Bad & Downright Ugly		Poem, Why Did My Plant Di	Springtails
Oct. 99	Leaf Tipping-----Grrrrr	Factors Influencing Pest Problem	Pay Attention		Training Steps	Biological Controls
Nov/Dec. 99	Watering Basics	Determining Proper Soil Moisture	It Sure is Quiet Out There		Special To Do List	First Aid for Wilted Plants
Jan. 00	Witling-Causes & Cures	Pesticides-How to Choose	New Year's Resolutions		Please Help My Plant--Poe	Flowering Plants
Feb. 00	The Courage To Cut	Senior Soils	Give and Receive the Best		Valentine's Day	Birds of a Feather
Mar. 00	Out with the Old	Lighting for Life	A New Attitude		Snuffing Out Burnout	Ferns and Foot-candles
Apr. 00	The Diff. Bt Plants & Animals	Spring Cleaning	Feel Good Service		Service Basics	Spring Flowers
May.00	Quality Control	Summer Container Color	How Flexible are You?		Resolutions	Mites
J/J. 00	Spotlighting Kentias	Why, Oh Why	Maint Good Customer Service		Are You a Leader?	Exotics
Aug. 00	In Harmony	Broken Limbs	Maintenance Kit		Helping Hands	Garden Lure
Sept. 00	Palm Reader	Handling Fragile Plant Material	To Do Lists		What Did She Say?	Neem oil
Oct. 00	Teenage Wisdom	Pesticide User Information	Are you Open to Change?		It Makes it All Worthwhile	Spathiphyllum Pruning
Nov/Dec. 00	The Holidays are Coming	Scale	Keep Cool		Saying Thanks	Finding Mites
Jan. 01	Spotlighting pothos	Duster Debate	Quiz		Goals	Winter color indoors
Feb. 01	Don't have it, Don't need it	Pro-active service	All you need is love	Primrose perk-up		Thrips
Mar. 01	Servicing a new Acct	No life without sun	Ten words not to use		Customer Care	Lite light
Apr. 01	Spotlighting Cactus	Interview w/ a tech.	The Silent Language		Everyone's a salesperson	Class of Cactus
May.01	Hot weather Servicing	Interview w/ a tech.	Quiz- Active listener		Establish Clear Priorities	Sticks- Ficus
J/J. 01	ManageYour Time	Water Wisely	How can I help you		Make time for you for	Soil additives
Aug. 01	Best of Bugs					
Sept. 01	Bird of Paradise	Late summer color	Going beyond your authority		Encourage risk taking	Plants- Leaf symptoms
Oct. 01	Time to Spray	Checklist pro-active service	Be sure you are understood		Situation Analysis	Inventory
Nov/Dec. 01	Diseases	Special to-do list	Don't confuse them		Year end alert	Fungus gnats
Jan. 02	Orchids	Dealing w/ an Emergency	10 ways to keep good attitude	Personal safety		Orchids
Feb. 02	How to spell service	Why report	Friendly Service		We love you	When pests attack
Mar. 02	Fungi,Bacteria, Etc.	Web sightings	Disagree not Disagreeable	Tips form TIP	Cell phone etiquette	Spring color
Apr. 02	Z-Z's	10 golden rules	New energy	Garden lessons poem		Mealy bugs
May.02	Special Services (#13)	Spring watering	Quiz		Managers free to lead	Bug bits
J/J. 02	Take over Maint.	Summer watering	Flexibility		Anyone can win	Plants foods
Aug. 02	The Best of Color					
Sept. 02	Is silk ever an option?	Ants	On the job challenges		Ask clients for feedback	Ficus woes
Oct. 02	Fishtail palms	Water machine ck list	Anger by choice			Maintaining Fall color
Nov/Dec. 02	Winter colors	Reliability quiz	Anticipation		How are we doing	Holiday color service
Jan. 03	The Restaurant Acct.	Mealybugs	Yearly Review quiz		January let-down	New Zealand Flax
Feb. 03	How did that happen?	Cymbidiums	We work our hearts out		Controlling Neg Thoughts	Antheriums
Mar. 03	Fertilizers	Kick Bugs Out	Fix it		Good Coaches	Sticky Traps
Apr. 03	Neem Oil for All	Pesticides loosing Punch?	Vim and Vigor		Coming of Age	Health and Safety
May.03	Design with Balance	Pesticide Label	CS during Cautious Times		Goal of the Month	Top Ten Reasons
J/J. 03	Time Off for Vacations	Summertime	Options	Why I love Bromeliads	Inventories	Hard Water Spots
Aug. 03	Best of Customer Service					
Sept. 03	What is your Most Important To	Springtails	Quiz		Ethics	Spanish Moss...
Oct. 03	Lyrata	Plant changes over time	Courtesy is a Must		Optimist or Pessimist	Did You Know...
Nov/Dec. 03	Selecting Quality Poinsettias	Tough Questions	After the Mistake		Plant Reduce Stress	Winter Watering